

BAY COUNTY MEDICAL CONTROL AUTHORITY

#0.04 – AMBULANCE COMPANY RESPONSIBILITIES

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As part of the Bay County Medical Control and 911 emergency systems, ambulance companies:

1. Shall respond or ensure that a response is provided to all requests for emergency assistance originating within the bounds of its service area. (P.A. 179, Sec20921. (1)(b)). If an ambulance company is unavailable to respond to a call, Dispatch will be notified to contact an alternate ambulance service.
2. Shall operate only under the direction of Bay County Medical Control Authority. (P.A. 179, Sec20921. (1)(c)).
3. Shall provide life support consistent with its license and approved local medical control authority protocols to all emergency patients without prior inquiry into the ability to pay or source of payment. (P.A. 179, Sec 20921. (1)(e))
4. Shall **not** knowingly provide dispatch or any other person(s) with false information concerning the time at which an emergency response will be initiated or the location from which the response is being initiated. (P.A. 179, Sec 20921. (2)(a)).
 - A. Determination of the closest/most appropriate provider unit will be the location of the ambulance base or post in relationship to the location where the assistance is needed. If the ambulance is not physically at the base when dispatch calls, but is available within a reasonable distance of the base, the ambulance will immediately advise dispatch of their location. Dispatch will determine if that ambulance company is still the closest/most appropriate to respond.
5. Shall immediately notify Dispatch of any need or additional ambulance back up.
 - A. Any additional units will be dispatched by Dispatch according to Bay County Medical Control Board.

“Emergency” means a condition or situation in which an individual declares a need for immediate medical attention for any individual, or where it is declared by emergency medical services personnel or a public safety official. (P.A. 179, Sec20904 (1)).